

## Hocking Lodging Company: HIGH ROCK HIDEAWAYS Booking Terms & Rules + Indemnification Waiver

By completing your reservation and making payment, you are electronically agreeing to the following terms and conditions for any property managed by High Rock Hideaways/Hocking Lodging Company.

**1) Age/Guest Count:** You must be 21+ years old to rent. One-room cabins accommodate two registered guests. Margaritaville can accommodate 4 guests. No visitors are allowed beyond the registered guests. **Outside quiet hours:** 10pm to 8am.

**2) Pets:** Up to two dogs under 40 lbs each are permitted at the following properties for a fee of **\$40 per dog**: American Hollow, Bearadise Cove, Margaritaville, Nature's Paradise, Silver Wolf, Trail Ridge, & Tumbleweed. Note pets at time of booking.

- The Lakota and Yesteryear are not pet-friendly cabins.
- Unregistered or oversized pets will result in a minimum \$150 fine.
- Dogs are not permitted on furniture or bedding. Please be sure to clean up inside and outside after your dog(s).
- Dogs must not be left alone in the cabin unless they are crated. Should damage occur, we will have to bill for repairs.
- Excessive barking may result in a termination of your stay. Please be mindful of your neighbors.

**3) Fireworks, Firearms, Hunting, or Shooting** is strictly prohibited. Evidence of such activities will result in additional charges.

**4) Smoking Policy:** No smoking or vaping is permitted inside the cabin or on the decking. Smoking is only allowed in the gravel driveway/fire pit area. Dispose of all cigarette butts and other waste. Violations of this policy will lead to charges.

**5) Trash Disposal:** At checkout, guests must remove all trash from the cabin and place it in the commercial dumpster located at the Chapel Ridge Rd entry. Never leave loose bags of trash outside. Failure to dispose of trash properly will result in fines.

**6) Parking & Vehicle Requirements:** The parking area can fit two vehicles. 4-wheel drive is recommended year-round, and required during inclement weather. Some driveways are **steep**, and vehicles may become stuck. There are **no refunds** due to weather, driving conditions, or vehicles getting stuck. Off-road vehicles, golf carts, ATVs, 4-wheelers, etc., are not permitted.

**7) Hot Tub Use/Towels:** No refunds will be issued for hot tub malfunctions or for any rare instances where the hot tub is unavailable during your stay. Instructions/supplies for post-use treatment are provided in the cabin. Due to logistical limitations with transportation of linens/towels, we are only able to provide one towel and washcloth per guest. **Bring extra towels for hair, hot tub usage, and/or personal preference.**

**8) Refund Policy:** Units are thoroughly inspected and maintained prior to your arrival. No refunds will be issued for mechanical failures, power outages, the unavailability of amenities, or issues with utilities, cable, or hot tubs.

**9) Departure Procedures:** Check-out time is 11:00 AM. Detailed check-out directions are located in the cabin. If you forget any personal items, we can ship them back to you for the exact shipping cost plus a \$15 handling fee.

### INJURY/LOSS/ILLNESS (INDEMNIFICATION AND WAIVER):

The owners are not responsible for any accidents, events, injuries, or illness that occurs while on the premises or facilities. By accepting a reservation, it is agreed that all guests are expressly assuming the risk of any harm arising from their use of the premises or others whom they invite to use the premises. You hereby agree to indemnify, defend, and hold The Hocking Lodging Company, the property owner, and any affiliated party harmless from any and all claims, demands, costs, liabilities, losses, expenses and damages (including reasonable attorneys' fees, costs, and expert witnesses' fees) arising out your use of the property, or any use of the property by your guests.

### DAMAGE BY GUESTS:

In the event of damages or extra cleaning requirements created by guests not covered above, additional charges may be applied to the security deposit and/or credit card on file with our office.

This Agreement shall be governed by and construed in accordance with the laws of the State of Ohio. Any action brought by either party against the other concerning the transactions contemplated by this Agreement shall be brought only in Hocking County, Ohio.

PLEASE FORWARD THIS AGREEMENT ONTO ANY MEMBERS OF YOUR PARTY FOR FULL UNDERSTANDING BY ALL GUESTS.

FAILURE TO FOLLOW THESE POLICIES WILL RESULT IN FEES CHARGED TO THE RENTER'S CREDIT CARD ON FILE AND/OR FILED AND COLLECTED THROUGH THE OUTSIDE TRAVEL AGENCY USED FOR BOOKING PURPOSES.